

Equipment Rental Policies

Rental Periods:

Minimums=2 hour, 4 hour, Day rate=24 hours, weekends vary Saturday to Monday before 9 am=1 day

Overnight charge on equipment that has a 4 hour rate is pickup after 3 pm Monday thru Friday and return by 9 am the following day. Metered machine is up to 4 hours of use.

Weekly rate is 7 consecutive days, 40 hours of machine use

4 Week rate= 4 consecutive weeks

Note: RENT CHARGED FOR ALL TIME OUT. For you to get best value time for your money, return all items on or before the date and time DUE IN. Due in time is on your contract.

Identification:

A valid drivers license is required on ALL rental contracts. Credit card payment is required on all first time customers and out of town customers. We do not accept debit cards as credit cards or prepaid cards. A second form of ID may be required. Proof of insurance is required on all truck rentals.

Payment :

Required at time rental items are picked up. Excluding open account customers.

Deposits:

Deposits vary per item.

Metered Items:

Rates for rental items with hour meters are based on 8 hours per day, 40 hours per week and 160 hours per 4 weeks. Additional hours will be charged.

Availability and Reservations:

Please call ahead for item availability and reservations. Reservations are welcome and encouraged.

Pricing:

Prices are subject to change. Please call ahead for price quotes and reservations, that is the best way to get accurate pricing. We charge for time out, whether used or not. If you encounter any operational problems, call London Road Rental immediately. No credits or adjustments will be made unless we are notified as soon as the problem is encountered.

Delivery and Pickup:

Delivery and Pickup are available at reasonable rates. Please call ahead for quotes and reservations to setup accurate location, times and charges. Base delivery charges are for a single drop location. Items must be returned to the same spot for pickup.

Responsibility

Responsibility for rental items remains with the customer from time of possession until it gets checked back in. All items must be secured for transportation by the driver of the vehicle, all loads are the drivers responsibility. Items must be returned during our business hours. We are not responsible for items dropped off after hours. You will be charged for missing, broken, or damaged parts.

Questions:

Please ask our staff any questions you have. We will gladly explain how to use a machine again or help in any way we can. So please ask, there are no dumb questions.